UNITED STATES DISTRICT COURT FOR THE MIDDLE DISTRICT OF FLORIDA ORLANDO DIVISION

FEDERAL TRADE COMMISSION,

Plaintiff, Case No.: 6:16-CV-02123-Orl-31DCI

v.

J. WILLIAM ENTERPRISES, LLC, a Florida limited liability company, also d/b/a PRO TIMESHARE RESALES;

PRO TIMESHARE RESALES OF FLAGLER BEACH, LLC, Florida limited liability company;

JESS KINMONT, individually and as an officer of J. WILLIAM ENTERPRISES, LLC and PRO TIMESHARE RESALES, LLC;

and

Defendants.

JOHN P. WENZ, JR., individually and as an officer of PRO TIMESHARE RESALES OF FLAGLER BEACH, LLC,

FIRST INTERIM REPORT OF TEMPORARY RECEIVER

Brian A. McDowell, as Temporary Receiver ("Receiver") of J. William Enterprises, LLC and Pro Timeshare Resales of Flagler Beach, LLC, files this First Interim Report ("First Report"), documenting the current status of the receivership estate and his activities since the December 13, 2016 appointment as Receiver.

I. PROCEDURAL BACKGROUND

On December 12, 2016, the Federal Trade Commission ("FTC") filed a civil Complaint (Doc. No. 1) in the United States District Court for the Middle District of Florida against J. William Enterprises, LLC, d/b/a Pro Timeshare Resales, Pro Timeshare Resales of Flagler Beach, LLC (collectively, the "Receivership Defendants"), Jess Kinmont, individually and as an officer of J. William Enterprises, LLC and Pro Timeshare Resales ("Kinmont"), and John P. Wenz, Jr., individually and as an officer of Pro Timeshare Resales of Flagler Beach, LLC ("Wenz") (Receivership Defendants, Kinmont, and Wenz are collectively referred to as "Defendants"). In the Complaint, the FTC alleges that the Defendants, through a common enterprise, engaged in a plan, program, or campaign to deceptively advertise, market, promote, offer for sale, or sell timeshare resale or rental services. The Complaint alleges that Defendants contacted consumers through telemarketing calls, including consumers on the National Do Not Call Registry, and represented that they could sell or rent the consumer's timeshare property. Consumers were asked to pay an upfront fee of \$500.00 - \$2,500.00, and upon receipt of their financial information, were sent a contract that they were to immediately sign and return (in most cases through e-mail and electronic signature). The contract sent to the consumers was only for advertising services, and did not relate to the actual sale or rental of the timeshare property. The Complaint alleges that Defendants' tactics and representations to consumers were in violation of the FTC Act and the Telemarketing Act, specifically the Telemarketing Sales Rule ("TSR"). The FTC seeks a preliminary injunction to avert further consumer injury during the pendency of this action, a permanent injunction to prevent any future violation of the FTC Act and the TSR, equitable relief as the Court finds necessary to redress injury to consumers, including disgorgement of all ill-gotten monies, and an award the FTC's cost for bringing this action.

In conjunction with filing the Complaint, the FTC filed an *Ex Parte* Motion for Temporary Restraining Order with Asset Freeze, Appointment of a Receiver, and Other Equitable Relief. (Doc. No. 2). On December 13, 2016, the Court entered an *Ex Parte* Temporary Restraining Order ("TRO") (Doc. No. 11). The TRO, *inter alia*, enjoined Defendants from misrepresenting, or assisting others in misrepresenting, directly or indirectly, expressly or by implication, that Defendants have a buyer or renter for consumer's timeshare property who will pay a specified price or that Defendants will quickly sell or rent a consumer's timeshare, and from violating certain specified provisions of the TSR. The TRO also froze the Defendants' assets and appointed Brian A. McDowell as temporary receiver over the Receivership Defendants. The TRO outlines the Receiver's duties as temporary receiver for the Receivership Defendants.

II. IMPLEMENTATION OF THE TRO

Immediately upon his appointment, the Receiver took the following actions to carry out his mandate to take possession of the receivership property and to protect the estate from further dissipation or liability.

The Receiver retained Holland & Knight, LLP ("H&K") as legal counsel and to organize the immediate access to the Receivership Defendants' business premises. At approximately 10:30 a.m. on Wednesday, December 14, 2016, the Receiver, in coordination with three H&K attorneys, the FTC, and local law enforcement, took

possession of the Receivership Defendants' business locations at 1607 S. SR 15-A, Suite 11, Deland, FL 32720 (the "Deland Premises") and 105/106 S. Anderson St., Bunnell, FL 32110 (the "Bunnell Premises). The Receiver implemented the immediate access at the Deland Premises with attorney Erica Bartimmo. Gideon Sinasohn, trial counsel for the FTC, an FTC investigator, two FTC forensic computer examiners, and local law enforcement accompanied the Receiver and Ms. Bartimmo to secure the Deland Premises. Hollan & Knight attorneys Edward Fitzgerald and Robert Davis implemented the immediate access at the Bunnell Premises on behalf of the Receiver. Harold Kirtz, trial counsel for the FTC, an FTC investigator, two FTC forensic computer examiners, and local law enforcement accompanied Mr. Fitzgerald and Mr. Davis to secure the Bunnell Premises.

A. Deland Premises

The Deland Premises consists of an office condominium containing a reception area, approximately 5 office alcoves, and 1 larger call center section comprised of approximately 18 call center desks. Kinmont maintained an office at the Deland Premises. At the time the Receiver took possession, there were approximately 10 - 15 employees on site working on the Deland Premises. Kinmont was present at the time of the immediate access.

After taking possession of the Deland Premises, the Receiver advised all of the persons present that a receiver has been appointed over the Receivership Defendants and that all business activity would be suspended until further notice. The Receiver and his counsel conducted voluntary interviews with willing employees on-site. Thereafter, the

Receiver's counsel conducted a room-by-room inspection of the Deland Premises and directed an inventory of the physical items located therein. The Receiver directed the review of all the paper documents on-site and the photocopying of certain documents relevant to the Receiver's charge. During the inspection and inventory, the Receiver's counsel found typed and hand-written scripts throughout the Premises, including on the telemarketers' desks and posted on the walls. Exemplars of scripts found at the Deland Premises are attached as **Composite Exhibit A**.

The Receiver also caused the locks on the Deland Premises to be changed by a locksmith to further effectuate taking possession of the Premises. In addition, the Receiver took possession of all of the available bank records located at the Deland Premises. Further, the Receiver took possession of all cash and checks located on the premises. Based on the records found on-site, at this time it appears that all of the banks with which J. William Enterprises, LLC, d/b/a Pro Timeshare Resales, held an account have been served with a copy of the TRO.

On this same day, the Receiver and Receiver's counsel extensively interviewed Kinmont regarding the business operations of the Receivership Defendants and the profitability absent the alleged deceptive and misleading telemarketing activities. During this interview, Kinmont's attorney was present.

Simultaneous with the Receiver's investigation at the Deland Premises, the FTC conducted their own, independent investigation. Professional forensic computer examiners retained by the FTC imaged certain files and data maintained on-site, including Kinmont's computer hard drive, and other computer hard drives located at the Deland Premises.

B. Bunnell Premises

The Bunnell Premises consists of an approximate 1,800 sq. ft. office space that appears to have been converted from a residential house. The majority of the house was used for telemarketing, with several bedrooms used as offices and/or storage space. Wenz maintained an office at the Deland Premises. At the time the Receiver took possession, there were approximately 6 - 10 employees on site working on the Bunnell Premises. Wenz was present at the time of the immediate access.

After taking possession of the Bunnell Premises, Mr. Fitzgerald and Mr. Davis advised all of the persons present that a receiver has been appointed over the Receivership Defendants and that all business activity would be suspended until further notice. The Receiver's counsel then attempted to conduct voluntary interviews with the employees onsite. Counsel for the Receiver offered copies of the TRO to the employees, and instructed them that they were obligated to cooperate per the provisions of the TRO, but none were willing to speak with counsel for the Receiver at that time. Counsel for the Receiver also attempted to interview Wenz, but after only a brief conversation he indicated that he was overwhelmed and was not able to speak with counsel at that time. He then left the Bunnell Premises. All employees and Wenz were instructed that they may only leave with their personal belongings, and all property of the business must remain.

Thereafter, the Receiver's counsel conducted a room-by-room inspection of the Bunnell Premises and directed an inventory of the physical items located therein. Counsel for the Receiver reviewed all paper documents on-site. During the inspection and inventory, the Receiver's counsel found typed and hand-written scripts throughout the

Bunnell Premises, including on the telemarketers' desks and posted on the walls. Exemplars of scripts found at the Bunnell Premises are attached as **Composite Exhibit B**.

The Receiver also caused the locks on the Bunnell Premises to be changed by a locksmith to further effectuate taking possession of the Bunnell Premises. In addition, Counsel for the Receiver took possession of all of the available bank records located on the Bunnell Premises. Further, the Receiver took possession of all checks located on the premises. Based on the inspection, there was no cash maintained at the Bunnell Premises. Based on the records found on-site, at this time it appears that all of the banks with which Pro Timeshare Resales of Flagler Beach, LLC held an account were served with a copy of the TRO.

Simultaneous with the Receiver's investigation of the Bunnell Premises, the FTC conducted their own, independent investigation. Professional forensic computer examiners retained by the FTC imaged certain computer files on-site, including Wenz's computer hard drive, and other computer hard drives located on the premises.

Since the date of the immediate access, Wenz has contacted the Receiver, and he has agreed to meet with the Receiver at his office in Orlando. The Receiver is in the process of coordinating a meeting time with Wenz and his potential counsel.

III. INVENTORY

The Receiver conducted a physical inventory of the Deland Premises and the Bunnell Premises. A detailed inventory list of each is attached as **Composite Exhibit C**.

IV. ASSETS OF THE ESTATE

The Receiver has reviewed bank records and financial records bank accounts for the Receivership Defendants. Based on the information obtained to date, the Receiver there is approximately \$2,000,000.00 in total funds in the receivership estate. The investigation into the banking and financial records is ongoing, and the Receiver has directed Kinmont and will direct Wenz to provide copies of financial records to assist the investigation and to further assess the value of the estate.

V. THE BUSINESS OF THE RECEIVERSHIP DEFENDANTS

The Receiver has investigated the business operations of the Receivership Defendants to determine whether the enterprise could remain operational without the telemarketing of the sale and rental of timeshare properties. Based on this investigation, including discussions with Kinmont, reviewing recorded voicemail messages from current customers left after the seizure, and an analysis of the service actually provided to the customers, it has been determined that the Receivership Defendants cannot operate their business lawfully and profitably. The customers were led to believe there were buyers or renters for the customer's timeshare, there were essentially no buyers or renters as represented to the customer, and it was highly unlikely that the Receivership Defendants' advertising services would result in a sale or rental of the customer's timeshare, if they occurred at all.

The Receiver will be prepared to elaborate in more detail regarding his investigation of the legal and profitable operation of the Receivership Defendants at the hearing scheduled in this matter on December 21, 2016.

VI. PENDING LITIGATION

Kinmont and his counsel have not advised the Receiver of any pending litigation against the Receivership Defendants. The Receiver's counsel will conduct an independent search to confirm that there are no pending actions, locally or nationally, against the Receivership Defendants.

VII. FINANCIAL RECORDS OF RECEIVERSHIP DEFENDANT

At this time the Receiver has been able to obtain only limited financial records of the Receivership Defendants. Nonetheless, the financial records obtained from the Deland Premises, the Bunnell Premises, and from Kinmont indicate cash and accounts totaling over \$2,000,000.00.

To obtain additional financial records, the Receiver will request that all financial records under the control of the Defendants be forwarded to the Receiver at the earliest opportunity. Once the financial records are obtained and reviewed, the Receiver expects to further interview Kinmont and Wenz concerning such records.

VIII. TERMINATION OF BUSINESS ACTIVITIES

As indicated above, the Receiver has determined that the Receivership Defendants business cannot operate profitably without misrepresentations to consumers regarding their ability to sell and rent the consumer's timeshare property. Consequently, the Receiver has terminated the business operations.

IX. SUPPLEMENTAL REPORTS

The Receiver will file from time to time further reports as his investigation proceeds.

Dated this 20th day of December, 2016.

Respectfully submitted,

/s/ Brian A. McDowell
Brian A. McDowell, Esq.
Court-Appointed Receiver

and

/s/ Edward M. Fitzgerald
Suzanne E. Gilbert, Esq.
Florida Bar No. 49048
suzanne.gilbert@hklaw.com
Edward M. Fitzgerald, Esq.
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Holland & Knight LLP
200 S. Orange Avenue
Suite 2600
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Tel.: (407) 425-8500 Fax: (407) 244-5288

Counsel for Receiver

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that on this 20th day of December, 2016, I electronically filed the foregoing with the Clerk of the Court by using the CM/ECF System, which will send electronic filing to all counsel of record.

/s/ Edward M. Fitzgerald
Attorney



P.T.R. SALES PRESENTATION

vacation property How are you doing tod	
I'm calling find out if you have an interest in or selling or renting your current ownership	either buying an additional week of timeshare
Greatlet me give you some information about offices toll free number in this office is (855)	,
Now let get a little Information	
(If interested in purchasing a timeshare, fill of them our website address www.ProTimeshare	· · · · · · · · · · · · · · · · · · ·
(If interested in selling or renting a timeshar	e, fill out prospective seller form.)
Ask the prospective client where they would * They must establish the asking Ask if they would like the price to be adver	g price*
Ok, good, let me go back to square one and The name of the company again is Pro Times licensed and bonded "by-owner" advertising of all our clients, we are able to provide more single client could provide on their own.	hare Resales Pro Timeshare Resales is a goompany. By pooling the advertising dollars

The first thing that we'll do is put out national, international, and local advertising. I'd be happy to list it all out for you at some time if you'd like, but just to give you an idea, you will have your own full page ad on our high traffic web site, ProTimesharesResales.com. You will have access to your advertisement 24/7 and can make any changes you'd like at any time. You can adjust your asking price or even upload your own pictures.

Our representatives also contact timeshare owners just like yourself to see if they'd like to buy, sell or rent a timeshare. If they do have an interest in purchasing an additional week, we'll make them aware of our resale program and web site, and of how they can contact

an owner like yourself to make an offer We produce our own internationally distributed magazine, "The Timeshare Dealer" where we place ads for our clients timeshares.

Once all your marketing is in-place, Your potential buyer will have access to all the details about your ownership....floor plan of the unit, lay out of the resort, the amenities, the attractions that are close by, tradability through the exchange company and of course, pictures.

When the buyer is ready to make an offer, it will come directly to you, and all you have to do is accept or decline as the offers come in. Because you are the only one that can accept or decline, we cannot guarantee the amount you may receive or the length of time it will take to sell.

Do you follow me so far? (get response) Yeah, it's pretty simple stuff.

Once you have an offer you are willing to accept, we can refer you to a title company that can handle the closing, or you can use one of your choice. The title company will collect the details they need from your ownership paperwork and will take care of everything from that point forward; Title search, title transfer, maintenance fee transfer, any and all necessary paperwork... everything required to close on the property. At the end of the closing, the title company will send you a package that will include the paperwork signing your timeshare over, and a bank check for the exact amount you agreed to sell for. Because we are a "by owner" company, there are no commissions or broker fees, the only thing that comes out of your money is if you owe the resort something or have a loan to payoff. When you get that package, keep the check, sign the paperwork and send it back to the title company, and you're done.

We have several levels of marketing...

Refer to "Marketing packages" Page and present the potential client the marketing package that best suits their needs.

- 1) What address do you want your paperwork sent to?
- 2) Are there any other ways of contacting you with offers?
- 3) Is your wife/husband a co-owner

Great! I have everything I need to get your account started.... How would you like to handle advertising fee, we have merchant accounts with Visa, MasterCard, or Discover whichever is more convenient for you....

(E-Signature client)

Once I get the rest of your information, including your email address and payment information, most people use one of the major credit cards..... we'll input your property into our system and send you an email. All you have to do is click on the link in the email and sign the contract by typing in your name, then click on the green sign button at the bottom. Within just a few minutes you will receive a second email with copy of the invoice and the signed contract for your records. All your marketing will be active the moment your payment goes through!

(Fax Client)

Once I get the rest of your information, including your email address and payment information, most people use one of the major credit cards.....we'll input your property into our system and send you a fax. All you have to do is sign the agreement and fax it back to the toll free number on the cover sheet. As soon as we receive the agreement and we process your payment, we're up and running!

(Mail out Client)

Once I get the rest of your information, including your address and form of payment....most people use one of the major credit cards, we'll mail you the agreement and an invoice for your records. When the agreement arrives simply sign it and mail it back to the address provided. As soon as we receive the signed agreement, we activate your account and release you're marketing... the next step is for you to accept an offer and decide what to do with the money!

(Timeshare Dealer clients)

Your ad in the "Timeshare Dealer" will be in will be in next months issue of the magazine and we will mail a copy directly to you.

Great, now grab a pen Mr. / Mrswrite down.	I have some important information for you to
Office Number) ext, and again the Our corporate license number is TC410 reached Toll Free at 855-300-7877 from	ny state lic.# is TP I can reached toll free at (e name of the company is Pro Timeshare Resales. 7 and the customer service department can be n 9am to 5pm Monday through Friday, eastern us in writing, our corporate office address is 1607 Fl. 32720.
Notice of Cancellation of your Advertis	if you provide Pro Timeshares Resales with a sement with a written request for a refund within tenices. Your refund would then be processed within notice of Cancellation.

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Hi Mrs. / Mr? Thi	is is, I am calling in reference to your (<u>resort</u>
<u>name</u>) timeshare property	I am calling to find out if you still have an interest in
either selling or renting(Or	reverse pitch) buying any additional weeks of
timeshare at a discount? (t	he answer is often "I want to sell what I have")
Great! Let me get a little bit o	f information on what you own and I'll check the
resale/rental value. If that nu	mber makes any sense to you, I'd be happy to explain
how we can help you sell/ren	
(Collect resort information a	nd fill out deal sheet) Great, let me put you on hold, I'll
•	ht back, øk? (put your client on hold)
Mrs. / Mr. ? Ok, we	would recommend pricing it at, if we were
	nd there, would you accept it ?
(Get response, if no ask why)
Ok, good, let me go back to se	quare one and explain who we are and what we do.
The name of the company is I	Pro Timeshare Resales. Pro Timeshare Resales is one of
the largest timeshare resale/	rental companies in the industry, more importantly, we
provide more advertising and	more exposure than the rest of the industryas a
result, we are able to compet	e directly with the resorts for the retail buyers. I want to
make sure you understand, w	re're not just another listing site, we're a <u>full service</u>
timeshare resale company.	
The first thing that we'll do is	put out national, international, and local advertising. I'd
be happy to list it all out for y	ou at some time if you'd like, but just to give you an idea;
We have walk-in showroom o	offices, radio commercials, advertising in major
	as well as smaller publications like Pennysavers and
-	one of the largest and highest traffic vacation property
	we provide our clients their own customizable web page
· · · · · · · · · · · · · · · · · · ·	We also provide our clients with targeted web exposure
which is our just track progra	ım designed to speed up your response by placing

pay-per-click advertising on major search engines such as Google, Yahoo, and Bing

with a link directly to your ad on our site!

We even produce our own monthly magazine called "The Timeshare Dealer". The "Timeshare Dealer" is where we advertise our client's timeshares for sale or rent. The magazine is designed to reach a part of the market that the standard internet marketing doesn't reach. Because the magazine is distributed nationally, and is a coffee table style publication, you can expect your ad to be seen for months to come! On and on it goes....Once all your marketing is in place, we'll present the ownership to your potential buyer, very much the same way the resort presented it to you when you bought it. You know....floor plan of the unit, lay out of the resort, the amenities, the attractions that are close by, tradability through the Exchange Company, pictures, brochures.

We'll answer all their questions, and bring it down to nothing left to talk about but the sale price. If at that point, they are truly interested, and they're ready to make an offer, the offer will come directly to you, and all you have to do is accept or decline as the offers come in.

Do you follow me so far? (Get response) Yeah, it's pretty simple stuff.

Once you have an offer you are willing to accept, we'll put you in touch with one of the title companies we work with. That title company will collect the details they need from your ownership paperwork for the closing and they'll take care of everything from that point forward; Title search, title transfer, maintenance fee transfer, financing for your buyer if it's not cash, any and all necessary paperwork... everything required to close on the property. At the end of the closing, the title company will overnight you the package that will include the paperwork signing your timeshare over, and a bank check for the exact amount you agreed to sell for. No commission, no broker fees, and no closing costs. The only thing that comes out of your money is if you owe the resort something. When you get that package, keep the check, sign the paperwork and send it back to the title company, and you're done.

Everything that we do, massive national, international, and local advertising, plus the sales, closing, title work, financing, paperwork; everything necessary to sell your timeshare and guaranteed results from a licensed, bonded, international leader in timeshare resales, is all covered by a one time, flat fee of \$\frac{\f

-TRIAL CLOSES- I have almost everything I need to go full speed ahead......

- 1) What address do you want your paperwork sent to?
- 2) Are there any other ways of contacting you with offers?
- 3) Is your wife/husband a co-owner?

This is my account, so if you have any questions I want you to contact me directly.

(Give them your contact information; Your full name, The Company Name, Our Toll free Phone Number 855.300.7877, and your extension #)

(Make sure deal sheet is <u>completely</u> filled out; go back over ownership information, personal information, and ask if they want to set the price at our recommendation)

Great! I have everything I need to get your account started.... How would you like to handle advertising fee, we have merchant accounts with Visa, MasterCard, or Discover whichever is more convenient for you... (debit cards are acceptable)

(E-Signature Client)

Once I get the rest of your information, including your email address and payment information, we'll input your property into our system and send you an email. All you have to do is open your email, click on the highlighted link and new window will open. Click on the green "start" button on the left side and you'll see the signature box. You sign the agreement by typing in your name and clicking on the green "apply" button, then click on the green "esign" button at the bottom of the screen. Within just a few minutes you will receive a second email with copy of the invoice and the signed agreement for your records. Once we get our copy of that agreement, we activate your account and release you're marketing... the next step is for you to accept an offer and decide what to do with the money!

(Fax Client)

I'll fax you the agreement and an invoice for your records, simply sign the agreement and fax it back. As soon as we receive the agreement comes in, we're up and running.

(Mail out Client)

Once I get the rest of your information, including the form of payment....most people use one of the major credit cards.....I'll transfer the call to the verification department. The licensed verifier will ask for permission to record the call. During that recorded conversation they'll go back over our company's promises, obligations, guarantees to you, your personal information, your ownership information and the amount you are authorizing to be charged.

That recording is a legally binding agreement and is your assurance our company will provide the service described. As soon as that verification is complete, we enter your information into the system and send out a full set of paperwork including a copy of your full page ad as it will appear on our site, an invoice for your records, and an adverting agreement for you to sign and return. Once we receive the signed agreement, we activate your account and release you're marketing... the next step is for you to accept an offer and decide what to do with the money.

Three things your client must believe..

- 1) There is demand for their ownership There have been more TS sold each year than the previous year for 30 years running. They are building new resorts all over the world and building new phases on existing resorts. They wouldn't build them if there was no more demand. You can't break records on the number of TS sold every year if no one is buying them, right?
- 2) Their ownership is still valuable: All we have to do is show a \$3-\$5,000 savings off the lowest price the resorts are willing sell an equal ownership for.. Same area, same quality resort, same time of year, same size unit, same trade power through the exchange company... same everything. Remember_____, there is no difference between a pre owned TS and a new one, that's what your maintenance fees are for.
- 3) We're not just another listing site: Pro Timeshare Resales is big enough, we provide enough advertising and marketing, we have a strong enough presence in the industry to compete directly with the resorts for the retail buyers! We don't compete with those discount internet listing sites, we compete directly with the resorts for the retail buyers. Pro Timeshare Resales is not a discount internet listing service, we are a licensed and bonded professional resale company.

PTR SALES PRESEN	FATION	
Hi, Mr/Mrs.	, this is <u>Fi</u>	st and Last Name, License #TP****.
Is this Mr./Mrs. First M.	Last or the spo	ouse of?
Are you still the current	owner of the p	roperty with Resorts?
Do you or anybody else	in your family	have plans or reservations with your 2015 time?
Do you have any RCI or	r II banked wed	ks from 2013 or 2014.
resort so I was hoping the many weeks or points as	hat you do have ssociated with	because we currently have a demand for rentals at your e something available to rent and if you let me know how your ownership, I will get you the current rental rates and elling is what you want to do
So is your timeshare	Don a points sy	stem or do you receive weeks?
If Week		
- Is your wee	k set or floatin	g?
o Get	week#& unit	# if set
- What is the	size of the uni	t? One bedroom, two bedrooms, Etc?
		f Points:
		How many points do you receive each year?
and do you get your t	imeshare each	year?(annually)or every other year(biennial)?
How much are your ma	aintenance fee	s? Are they paid to date? Due Date?
Do you have a loan on	the property o	r is it free and clear?
		lace you on hold for a brief moment and enter your letter a quote for you. Ok,please hold.
Go to pricing manager		
Thank you for l	nolding. Do you	have a pen a paper? I need to give you some information
· ·		ame) and our toll free number is 855-829-7114. The name
		eshare Resale's. Our website is the name of our company,

www.protimeshareresales.com.

nowThe suggested list for your property is dollars. And let me explain
to you what a suggested list price is on today's market. It is the average price that your
competitors are asking for the same property. Nowin almost every case the buyer is
going to offer a lesser amount than what you're asking. Now it is completely up to you
where you establish your asking price,but what my recommendation is,is to
start high, monitor the activity over the course of the first 2 weeks, and reduce if
necessary. You can't go up!!!! Do you agree?
treesers to rea eart e80 abititi no lea a81.00.
Another thing I do with all of my clients is establish your minimum. Do you currently have an
idea as to the lowest price you would accept for the property? Ok, this figure is only known by
our sales representatives and customer service staff. This has to be an amount that you know
you will accept without hesitation. Of course we will always attempt to get the highest amount
for your timeshare, but having an established minimum acceptance price will help us make sure
we don't lose any chances to sell your timeshare. Does that make sense to you?
I'd like to start by letting you know that Pro Timeshare Resale's is a licensed & bonded,
"full service timeshare resale company" with almost 15 years in the industry.
yan service amesitare result company with annose 15 years in the madsay.
The first thing I'll do is have our database administrator team develop a full page with a
slide show of your resort. Buyers can access your page through our site or walk in one
of our show room facilities and your timeshare can be purchased immediately through
the page or any show room.
and like I did at the beginning of this call with you, I also help my clients find buyers
over the phone. If you were interested in buying or renting for example, I'd be
providing you with my available inventory for sale and rent.
Our extensive marketing program also includes newspapers, magazines, travel guides, and
radio advertising designed to reach the vacationing public. We even produce our own national
distributed magazine. "The Timeshare Dealer," which accounts for a considerable amount of
our traffic.
and we really are proud of our company dynamic, which has been founded by pooling the
resources of our clients, and what that allows us to do Mr./Mrs is push your
property on a global scale until we find a buyer/renter.
and with the way we do it Mr./Mrs, you'll see inquiries on your account in the first
few days in most cases. And you can see that for yourself with your own login and password to
the account. Truly there's nothing like Pro Timeshare's Technology in this entire industry. You

get to see what IP address the offers are coming from, how many, from which search engine the person was on. It really is a true advancement in our industry.

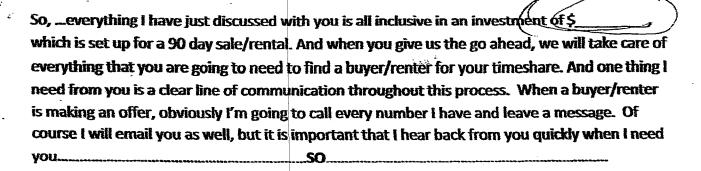
And I have no doubt you will get offers from interested individual or families wanting to buy what you have.

When the buyer is ready to make an offer, you will be contacted for final acceptance. By that time, your buyer/renter will already know everything about your timeshare including the floor plan, the lay-out, the amenities, nearby attractions, and the trade power it has through the exchange company.

Do you follow me so far? (Get response) Yeah, it's pretty simple stuff.

IF SELLING: Once you have an offer you are willing to accept, we can refer you to a title company that can handle the closing, or you can use one of your choice. The title company will collect the details they need from your ownership paperwork and will take care of everything from that point forward: Title search, title transfer, maintenance fee transfer, deed recording, any and all necessary documents required to close on the property. At the end of the closing, the title company will send you a package that will include the letter of release. The letter of release is an official document releasing you of ownership and any future obligation to the resort or its entities. All owners will need to have their signatures notarized on these documents and sent back right away. Also included in the is a form to choose your option for a bank check or wire transfer for your sale. That amount will match the offer amount unless you owe anything to the resort, and of course that will come out first and you will get the remaining balance. So if you're clear with the resort, it's all your money since timeshare cannot be dealt with like real estate and I am not legally able to take a commission or broker fees on the transaction.

IF RENTING: Once you have an offer that you are willing to accept, we will have the renter send payment directly to you in the form of cashier's check or money order. Personal Checks are accepted by repeat renters only. Once payment has been confirmed, you are then required to contact your resort to indicate that the unit will be occupied by the specified guests & the number in their party. Guests are required to check in at resort's front & fill out a guest registration certificate, as well as any other pertinent information required by resort. Many of our customers ask what we get from the rental since you will be receiving 100% of the money, and the answer is very simple! We will approach the renter after they've used your timeshare and attempt to sell them your timeshare, or another timeshare from our inventory if you're not ready to sell.



FILL OUT DEAL SHEET (TOP TO BOTTOM) CLOSE

<u>Deal Sheet Section1</u> What is the best phone number to reach you at? / Do you have additional Phone Numbers that I can place on your account? / If I have to leave you a message can I safely assume that I will hear back from you by the end of the day?.....-or-.....First thing the following morning? / and what is your email address? / Is there a Co-Owner(s) on the property?...-or-....are you the sole owner? / And what is your mailing address?

<u>Deal Sheet Section2</u> SLOWLY CONFIRM RESORT INFORMATION FOR ACCURACY

.....and as far as the asking price for the property, what did you decide on? / Ok, and did you want to state that you are firm, negotiable, or simply state the price only?

<u>Deal Sheet Section3</u> Ok great, well I've get everything I need to get started on the account other than how you would like to handle the fee, we accept Visa, Mastercard, and Discover.

How does your name appear on the card? / What are the credit card numbers? / Expiration Date? / What are the last 3 digits on the back of the card?

What I'm going to do now is place you on a brief hold and have someone in my administrative team input your information into our system to create your account. They will be also sending you a link to your account as well as the agreement that you will be signing today. This may take a few moments, so please pull your email up if you haven't already done so, and the agreement will be in your inbox hear in just a few Ok! Thank you, please hold.

That should be there any minute now..., and I also wanted to let you know the agreement states there is a \$9.95 monthly charge on the account. That is only if your property is not sold in the first 90 days, in some of the most extreme cases I've dealt with, my client have had to pay 2 or 3 months in tough cases were it took me 5-6 months to get their timeshare in closing. So I don't want you to worry about that and I highly doubt it will even concern you. OK.

E-Sign Agreement Instructions:

- When you receive the agreement it will say "Pro Timeshare Resale's has sent you an
 advertising agreement". Open the Email and there should be an area typed in blue
 letters that states, "click here to review and E-sign this document", click on that area.
- 2. Next, you will see three steps. Number 2 in red writing states, "you need to sign in one location." Click on that and it will then bring you to the signature portion. Once there you will see, "Click here to type your name". Click on that and in that box type in your name as it appears on your credit/debit card.
- 3. Once you type in your name, scroll down and you will see a button that says apply. Click on that and it will then electronically draw your signature and process the document.
- 4. On the next page toward the bottom of the screen (you may need to scroll down), it will state, "to finish signing this document just click on the button below." It may be a green or blue button, E-sign or Echo Sign. Click on that and if everything was done correctly it will say, "you are done". A copy will automatically be sent back to me.

Confirm receipt of email. Place client on hold if necessary.

Ok, we received it back signed correctly. I do want to thank you for the opportunity to work with you on this. I will be speaking with you regularly until the job is done. Do you have any questions for me at this time?

DO NOT RUSH YOUR CUSTOMER/ LISTEN AND ANSWER QUESTIONS

Well I look forward to bringing you good news soon!!!

P.T.R. SALES PRESENTATION

Hi, Mr/Mrs	this is	with ProTimeshareResales. I'm calling
about your vacation	on property	How are you doing today? Great!
		an interest in either buying an additional renting your current ownership
_	-	formation about usMy name is (<i>full name</i>) office is (888) 898-8463 and I'm at ext
Now let get a little	e Information.	••••
-	our website a	imeshare, fill out the prospective buyer form address www.ProTimeshareResales.com and
(If interested in form.)	selling or rent	ing a timeshare, fill out prospective seller
* Th	ney must estab	nere they would like to price the ownership. olish the asking price* ice to be advertised as firm or negotiable.
Ok, good, let me	e go back to so	quare one and explain who we are and what
The name of the or ProTimeshareRescompany. By poor	sales is a licen bling the adver sertising and n	n is ProTimeshareResales used and bonded "by-owner" advertising rtising dollars of all our clients, we are able to more exposure than any single client could
advertising. I'd b but just to give ye traffic web site. F advertisement 24	e happy to list ou an idea, you ProTimeshares /7 and can ma	put out national, international, and local t it all out for you at some time if you'd like, ou will have your own full page ad on our high sResales.com. You will have access to your ake any changes you'd like at any time. You even upload your own pictures.

Our representatives contact timeshare owners just like yourself to see if they'd like to buy, sell or rent a timeshare. If they do have an interest in purchasing an additional week, we'll make them aware of our resale program and web site, and of how they can contact an owner like yourself to make an offer.

Our extensive marketing program also includes newspapers, magazines, travel guides, and radio advertising designed to reach the vacationing public. We even produce our own nationally distributed magazine, "The Timeshare Dealer" where we place ads for our clients timeshares.

Once all your marketing is in place, Your potential buyer will have access to all the details about your ownership....floor plan of the unit, lay out of the resort, the amenities, the attractions that are close by, tradability through the exchange company and of course, pictures.

When the buyer is ready to make an offer, it will come directly to you, and all you have to do is accept or decline as the offers come in. Because you are the only one that can accept or decline, we cannot guarantee the amount you may receive or the length of time it will take to sell.

Do you follow me so far? (get response) Yeah, it's pretty simple stuff.

Once you have an offer you are willing to accept, we can refer you to a title company that can handle the closing, or you can use one of your choice. The title company will collect the details they need from your ownership paperwork and will take care of everything from that point forward; Title search, title transfer, maintenance fee transfer, any and all necessary paperwork... everything required to close on the property. At the end of the closing, the title company will send you a package that will include the paperwork signing your timeshare over, and a bank check for the exact amount you agreed to sell for. Because we are a "by owner" company, there are no commissions or broker fees, the only thing that comes out of your money is if you owe the resort something or have a loan to payoff. When you get that package, keep the check, sign the paperwork and send it back to the title company, and you're done.

We have several levels of marketing....

Refer to "Marketing packages" Page and present the potential client the marketing package that best suits their needs.

Once I get the rest of your information, including the form of payment....most people use one of the major credit cards....I'll transfer the call to the verification department. The licensed verifier will ask for permission to record the call. During that conversation they'll go back over our company's promises, obligations, guarantees to you, your personal information, your ownership information and the amount you are authorizing to be charged.

That recording is a legally binding agreement and is your assurance our company will provide the service described. As soon as that verification is complete, we enter your property into the system... it's available to any rep company wide within 30 minutes and all of your internet marketing will be in place in 24 to 48 hours.

Timeshare Dealer clients:

You're ad in the "Timeshare Dealer" will be in will be in the next issue of the magazine and we will mail a copy directly to you by the 15th of next month.

I have almost everything I need to go full speed ahead.....

- 1) What address do you want your paperwork sent to?
- 2) Are there any other ways of contacting you with offers?
- 3) Is your wife/husband a co-owner?

Great! I have everything I need to get your account started.... How would you like to handle advertising fee, we have merchant accounts with Visa. MasterCard, or Discover whichever is more convenient for you..... (Check by phone and debit cards are also acceptable)

In about a week you will receive your paper work in the mail including a copy of your full page ad as it appears on our site, a receipt for your records, a copy of our company's guarantees, and the written contract. If you have any questions, give us a call, if not simply sign the agreement and mail it back in the envelope provided.

The next step is for you to accept money!	t an offer and decide what to do with the
Great, now grab a pen Mr/Mrs for you to write down.	I have some important information
8463 ext, and again the nan Resales. Our corporate license nu	and I can reached toll free at (888) 898- ne of the company is Pro Timeshare umber is and the customer service 9am to 5pm Monday through Friday,

Remember, you are entitled to a refund if you provide ProTimesharesResales with a Notice of Cancellation of your Advertisement with a written request for a refund within ten (10) days after receipt of goods or services. Your refund would then be processed within Fourteen (14) days after receipt of your notice of Cancellation.

Unless you have any other questions, I'll transfer you to the verification department and we'll get you started!

Sales Closes

Confliction with this could earned the twithout some trust on your pads kunderstand the risks a Invalor or principal prespective, but his outcould see this from my perspective. It can quarantee the prespective any further hestation — Tabo

Take just a little confidence in mine and let me start and finish this job for you.abc

This is not going to happen overnight. I mean your closing alone is going to take at least 90 days at best. This is a big ball you're dealing with and we need to get it rolling......abc

L**anderoù tenew** what needs tobe gope, its a matter of taking care of this issue dryou could have one it on vour own impeuse vou would have already wouldne vou agree∞ * habc'

430 766 fear aside rand let me get this started ¥ou will be glad you did. These dollars will be the most valuable dollars that you have spent since you purchased his ∴abo

W<u>itherveorthing you shared with me appromise this will be your pest investment with your timeshare.</u>

If I understand this correctly, you like the concept. You are in agreement with the amount that you are willing to accept. So what is the true hold up here other that the investment you have to make for yourself?

It gas is not a cost or expense that you re used to dealing with when dealing with your imeshare.) This is an investment because it will bring you money, and it will bring you make an issue. And what I'm simply asking you to do is look at this tor what its. "A show that is a shown to be a sook at this tor what its."

Gvene 1% of your of stand I will earn the other 99%

ABC'S of selling. (A)Iways (B)e (C)Iosing

Again, do I have all the phone numbers that I need before we get started?

Did you decide you start with list price on your account?

Will I be working with both of you?

Use the banks money. Put this on a credit card until you get the money then pay it off.

I've got everything I need to get working on this account other than how you are going to handle the fee?

What is this upfront money for?

This money is for everything you need to sell this property.

This covers not only your search engine and publication marketing.

This covers all the leg work I'm going to doing for you.

- I set the appointments with income qualified buyers

- I will do full face to face presentations with your buyer until
the point of the offer acceptance. In the event I cannot meet
in person with the buyer, of course I do telephone sales and
internet seminars through Skype. There has actaully been a
cases where I sold property through emailing.

This money also covers what is necessary to fund the 3 agencies that are exclusive to PTR in providing buyers and renters.

In summary, you're paying for me to do my job, and when this is final within the next 90 days, I may have anywhere from 5-50 hours invested in this account.and as long as you're solid at MIN dollars, as long as I can get you on the phone in a professional timeframe when I need you, then I have no doubt that I will meet my goals with this account. Really this is not a tough one for me.

So do you have any other questions at this point before we get everything verified and finalized.

Up Front Fee Rebuttal

All timeshare resales are done by an upfront fee. A realtor, who works by commission at the end of the sale, isn't set up for the kind advertising and marketing necessary to locate a buyer for a timeshare. A sign in the front yard, which you can't do, and an ad in the local paper is not enough. If that's all it took to sell your timeshare you could do it yourself. What you need is massive national, international, and local advertising 24 hours a day, week after week until a buyer is found. The only way to get that kind of advertising is a "by owner" company. A "by owner" company has an existing marketing program that we can plug you into and then spread that advertising cost over a number of clients to make it affordable for each one. And a "by owner" company works by an upfront fee, and can't take a commission at the end of the sale.

As far as I know, there are only three ways to sell a timeshare. One, do it yourself, which is virtually impossible. Two, go through a real estate broker, who can't get you any more advertising than you do on your own. Or three, use a professional timeshare resale company, which is really your only true choice. If you're going to hire a professional resale company, I can't imagine you going anywhere else.

TARGETED WEB EXPOSURE

WE ARE THE ONLY COMPANY IN THE INDUSTRY THAT HAS UTILIZED TARGETED WEB EXPOSURE.

TARGETED WEB EXPOSURE IS A TECHNOLOGY THAT DIRECTS INQUIRIES DIRECTLY TO YOUR FULL PAGE WITHIN OUR WEBSITE. WE HAVE OVER 100,000 KEY WORDS SET UP THROUGH THE 3 LARGEST SEARCH ENGINES IN THE WORLD. GOOGLE, YAHOO, & BING. BASICALLY, CUSTOMER SEARCHES WILL BE LED DIRECTLY TO YOUR AD, WHERE OTHER COMPANIES ONLY HAVE IT SET UP FOR INQUIRIES TO HIT THE HOME PAGE OF THEIR WEBSITE, LEAVING THOSE CUSTOMERS HAVING TO NAVIGATE THE WEBSITE TO FIND YOUR AD.

SO FAR THIS YEAR, WE HAVE LAUNCHED OVER 1,000 CAMPAIGNS THAT HAVE GENERATED OVER 6 MILLION IMPRESSIONS AND OVER 40,000 INQUIRIES REQUESTING INFORMATION.

MOST COMPANIES USE 3RD PARTY DBA'S OR DATABASE ADMINISTRATORS. PTR EMPLOYS TWO FULL TIME INHOUSE DBA'S. THESE ARE THE INDIVIDUALS RESPONSIBLE FOR THE INSTALLATION CONFIGURATION AND MAINTENANCE OF DATABASES. THEIR ROLE INCLUDES THE DEVELOPMENT AND DESIGN OF DATABASE STRATEGIES, SYSTEM MONITORING AND IMPROVING DATABASE PERFORMATNCE AND CAPACITY.

THIS IS ALSO THE REASON WHY OUR 90 TURN AROUND TIME EXCEEDS 85% SUCCESS EVERY QUARTER.

-I'm assuming your hold up is fear of losing your money and making a bad investment, correct? You're worried that I won't be able to give you what I'm telling you I can give you, correct? Let me tell you a story, I've been with this company for xxx years and I've never lost a client's money and I always produce what I'm telling that I can produce. If I couldn't complete the task, I would tell you that right now and I wouldn't take your property aboard.

You already told me you'd be willing to accept an amount of money

You already told me you'd be willing to accept an amount of money that I know I can get for you.

- -If you don't do this, where will you be 12 months from now?
- -What's the absolute worst that could happen if you make a committment, and also ask, what's the best that can happen if you make a committment today? Compare the risk and reward and tell me it's not worth the risk of \$ 799.00.
- -Tell me you don't like my program, tell me you don't like me, tell me you wouldn't do business with someone who talks as fast as I do, but please don't tell me you don't have 800 dollars to liquidate a deeded timeshare that you want to sell.
- -Did you buy your timeshare during a face-to-face sales presentation?

If yes: We have a multi-million dollar show-room location. I'm sure you could probably sell this timeshare yourself, but are you comfortable presenting a high-pressure presentation of the property and attempting to close somebody for the highest dollar possible?, wether you are or not, I am! It's actually my job to do this for you....and that's how your hard earned money can work for you through

When somebody is stating they are against the upfront money concept right off the bat. "Sir/Maam....Just to be honest with you, there are not too many options out there for owners other than trying to sell the resort your self. We know at the bate of the phone on the 1st customers are not going to pay anything upfront on the phone on the 1st call....so....what we ask is that you take a look at an Information Packet about us that I can send to you through e-mail or fax? (preserve what we would normally hang up on).

DeLand Location Inventory

Location A¹ 4 Chairs

Floor lamp

Location A1

1 Chair

1 Wireless Router

1 L-shaped Desk with Filing Cabinets

2 Laptops

Location A2

1-4 Drawer, Triple Wide Filing Cabinet

1 Wireless Router

Location B

2 Chairs

1 Tabletop Scanner

1 Phone

2 Computer Monitors

2 Laptops

1 Printer/Fax Machine

1 L-Shaped Desk (B1)

2-4 Drawer, Triple Wide Filing Cabinets (B2, B3)

1 Small Refrigerator

Location C

3 Paper Shredders

1 Computer Monitor

1 Desktop Computer

1 Phone

2 Printer/Fax/Copy Machines

3 Keyboards

1-4 Drawer, Triple Wide Filing Cabinet (C1)

1-4 Drawer, Single Wide Filing Cabinet (C2)

1 Desk (C3)

Location D

1 Small Postage Meter

3 Chairs

1 Floor Fan

3 Computer Monitors

1 Desktop Computer

1 Small Refrigerator

¹ See DeLand Location Map on Page 5 for individual room locations.

- 1 Sony Stereo Tuner
- 1 Laptop
- 1 Keyboard
- 2 Phones
- 1 Medium Scanner/Copier/Printer
- 1 Small Scanner/Copier/Printer
- 1 L-Shaped Desk (D1)
- 2-4 Drawer, Single Wide Filing Cabinets (D2, D3)
- 1 Desk (D4)
- 3-3 Drawer, Triple Wide Filing Cabinets (D5, D6, D7)

Location E

- 4 Keyboards
- 1 APC Battery Backup
- 1 Telephone
- 5 Phone Headsets
- 2 Boxes of Metal Shelving Support
- 1 External Hard Drive
- 1 Server
- 1 Wireless Router
- 1 Laptop

Location F

- 22 Chairs
- 1 Utility Shelf
- 1 Double Level Book Shelf
- 1 Floor Fan

Location F1

- 1 Phone Headset
- 1 Laptop

Location F2

- 1 Laptop
- 1 Phone Headset

Location F3

- 1 Laptop
- 1 Phone Headset

Location F4

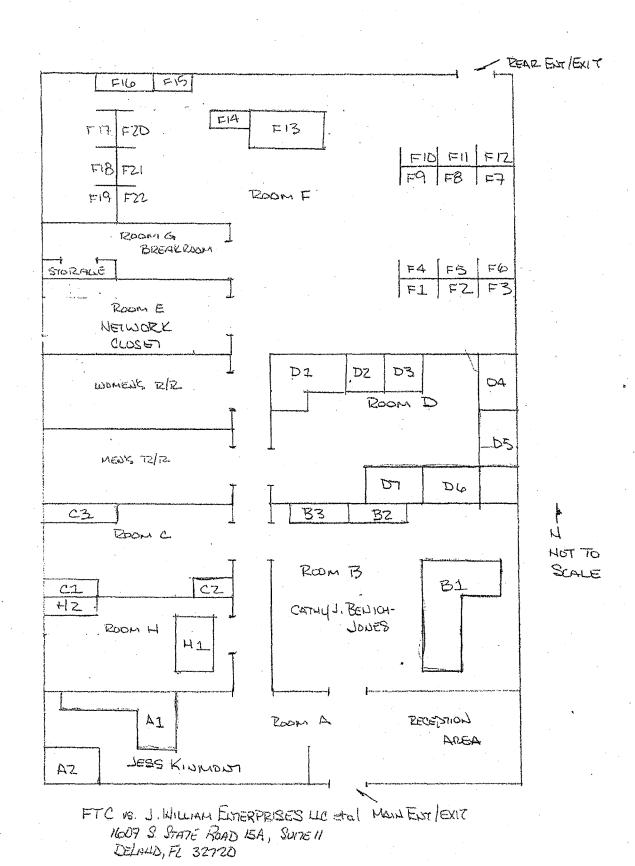
- 1 Laptop
- 1 Phone Headset

Location F5

1 Laptop

- 1 Phone Headset
- Location F6
- 1 Laptop
- 1 Phone Headset
- Location F7
- 1 Laptop
- 1 Phone Headset
- Location F8
- 1 Laptop
- 1 Phone Headset
- Location F9
- 1 Laptop
- 1 Phone Headset
- Location F10
- 1 Laptop
- 1 Phone Headset
- Location F11
- 1 Laptop
- Location F12
- 1 Laptop
- 1 Phone Headset
- Location F13
- 1 Desk
- 1 Computer Monitor
- 1 Small Heater
- 1 Desktop Computer
- 1 Keyboard
- 1 Laptop
- 1 Phone Headset
- Location F14
- 1-3 Drawer, Single Wide Filing Cabinet
- Location F15
- 1-4 Drawer, Single Wide Filing Cabinet
- Location F16
- 1 Utility Shelf
- 1 Heater

- 1 Keurig Machine
- Location F17
- 1 Laptop
- 1 Phone Headset
- Location F18
- 1 Laptop
- 1 Phone Headset
- Location F19
- 1 Phone
- Location F20
- 1 Laptop
- 1 Mouse
- 1 Phone Headset
- Location F21
- 1 Laptop
- 1 Phone Headset
- Location F22
- 1 Laptop
- 1 Small Fan
- 1 Phone Headset
- Location G
- 1 Large Refrigerator
- 1 Microwave
- Location H
- 1 Laptop
- 1 Desk (H1)
- 1-4 Drawer, Triple Wide Filing Cabinet (H2)



Bunnell Location Inventory

Location A1²

- 1 Chair
- 1-2 Drawer, Single Wide Filing Cabinet

Location A2

- 1 Chair
- 1 Phone Headset
- 1 Laptop

Location A3

- 1 Laptop
- 1 Phone
- 1 Phone Headset
- 1 Chair

Location A4

- 1 Laptop
- 1 Phone Headset
- 1-2 Drawer, Single Wide Filing Cabinet
- 1 Chair

Location A5

- 1 Laptop
- 1 Chair
- 1 Phone
- 1-3 Drawer, Single Wide Filing Cabinet

Location A6

- 1 Laptop
- 1 Phone
- 1-2 Drawer, Single Wide Filing Cabinet
- 1 Chair

Location A7

- 1 Computer Monitor
- 1 Desktop Computer
- 1 Keyboard
- 1 Printer
- 1 Chair

Location A8

- 1 Desktop
- 1 Monitor

² See Bunnell Location Map on Page 10 for individual room locations.

- 1 Keyboard
- 1 Chair

Location A9

- 1 Desktop
- 1 Computer Monitor
- 1 Keyboard
- 1 Chair
- 1 Phone Headset

Location A10

- 1 Desktop
- 1 Computer Monitor
- 1 Keyboard
- 1 Phone Headset
- 1-1 Drawer, Single Wide Filing Cabinet
- 1 Chair

Location A11

- 1 Desktop
- 1 Computer Monitor
- 1 Keyboard
- 1 Chair
- 1-2 Drawer, Single Wide Filing Cabinet

Location A12

No Computers, Chairs, etc.

Location A13

- 1 Computer Monitor
- 1 Keyboard
- 1 Desktop
- 1 Chair

Location A14

Various Office Supplies

Location A15

- 1 Laptop
- 1 Phone
- 1 Pair of Personal Headphones
- 1 Phone Headset
- 1 Chair

Location A16

1 Desktop

- 1 Computer Monitor
- 1 Keyboard
- 1 Chair

Location A17

1-3 Shelf Bookshelf

Location B

- 1 Tuner
- 1 Speaker
- 1 Battery Backup Module
- 1 Server
- 2 Wi Fi Routers

Location C

- 1 Poker Table
- 1 Roulette Wheel
- Various Awards
- 1 Glass Awards Cabinet
- Various Collectible Ships
- 1 Small Refrigerator
- 1 Dart Board

Location C1

- 1 Filing Cabinet
- 2 Laptops

Location D

- 2 Desktops
- 3 Monitors
- 3 Keyboards
- 1 Sound Tuner
- 5 Phones
- 1 Modular Desk with Cabinets

Location E

- 1 Laptop
- 3 Chairs
- 1 Inkjet Printer
- 1 Desk

Location F

- 1 Portable DVD Player
- 1 Backseat (from Automobile)
- Various DVDs

Location F1

1-4 Drawer, Double Wide Filing Cabinet

1 Small Refrigerator

Location F3

1-4 Drawer, Single Wide Filing Cabinet

Location F4

1-4 Drawer, Single Wide Filing Cabinet

Location G

1 Large Refrigerator

1 Table

4 Chairs

